# STATE OF CALIFORNIA ACRICULTURAL LABOR RELATIONS BOARD

MUSHROOM FARMS, INC.,	)	
Respondent,	) Case No. 80-CE-13-SA	Ł
and	)	
FLORENTINO JAUREGUI,	)	
Charging Party.	) 8 ALRB No. 38	

#### DECISION AND ORDER

On February 11, 1981, Administrative Law Officer Ruth Friedman issued the attached Decision in this proceeding. Thereafter, the Respondent, Mushroom Farms, Inc., filed exceptions and a supporting brief.

Pursuant to the provisions of Labor Code section 1146, the Agricultural Labor Relations Board (ALRB) has delegated its authority in this matter to a three-member panel.

The Board has considered the record and the attached Decision in light of the exceptions and brief and has decided to affirm the rulings, findings, and conclusions of the Administrative Law Officer (ALO) and to adopt her recommended Order as modified herein.

The record reveals that on February 25, 1980, four of Respondent's employees, Florentine Jaurequi, Catarino Castaneda, Manuel Bolanos, and Pedro Monreal, complained to Respondent's manager, Peter Miroyan, about the problems they were having with their supervisor, Roberto Martinez, concerning working conditions.

At that time, they stated their desire to implement a different method of picking mushrooms in order to eliminate some of the problems. Shortly thereafter, Respondent agreed to implement the system they had recommended, and put the new system in effect on March 5. By March 8 the four employees whose complaints and suggestions had led to the adoption of the new system had been discharged.

In addition to the evidence noted by the ALO in her Decision providing support for her finding that the discharge of the four employees was in violation of section 1153(a) of the Act, the record reveals much evidence indicating that Respondent's asserted reasons for the discharges were pretextual. The record reveals that Respondent employed a grower-consultant, George Carapiet, whose job duties included acting as a liaison between management, its supervisor (Martinez), the employees, and the buyers of Respondent's mushrooms. Carapiet testified that in the days following the implementation of the new system, he paid particular attention to the work performance of only the four employees who had brought to management's attention their dissatisfaction with working conditions. By March 8, 1980, Respondent had discharged the four employees, assertedly for unsatisfactory attitude and job performance.

Despite his admission that he watched the four dischargees during the three days following the implementation of the new picking system, Carapiet could not specify any specific instances of inadequate work performance or attitude on the part of any of the four employees. Rather, he testified that his belief

that the four employees were performing badly during that period was based only on what he heard from their supervisor, Martinez.

In his testimony, supervisor Martinez did not refer to instances of poor work or poor attitude on the part of any of the four employees between March 5 and March 8 when the decision was made to discharge them. Rather, he testified in generalities about the supposed resistance to authority and misconduct by the four employees as a group. He made no specific reference as to any words or actions of any of the four employees in support of his contentions.

The record reveals that Respondent's owner, Vartkes Miroyan, conceded that he knew it would look bad to discharge the four employees who had concertedly complained about Martinez and suggested a new method of picking mushrooms so shortly after the new picking system was started, without first giving the system a chance to work and the employees a chance to adapt to it. Peter Miroyan, the day-to-day manager of the farm, testified that changes were continually made in the new picking system throughout the three-day period following its implementation. Lastly, Respondent admitted that it never warned any of the four employees, collectively or individually, of any short-comings in their work during the three days they worked under the new system.

In light of Vartkes Miroyan's testimony that it was his position that it would be precipitious to act on allegations of work deficiency while the new system was undergoing implementation and continual modification, the discharge of the four employees only three days after they had engaged in concerted activity

undermines Respondent's contention that the discharges were based on the purported work deficiency or poor attitude of the four employees. Rather, the timing and other factors pointing to discriminatory treatment clearly reveal that the four employees were discharged because of their protected concerted activity.

We find Respondent's explanation for its actions is merely pretextual, a finding that is strongly supported by the following facts: the four dischargees were the same employees who had recently acted concertedly in bringing their complaints and suggestions about working conditions to Respondent's attention; the same four employees were singled out for special observation and attention during the changeover to the new system of picking; the same four employees were not found lacking in their work performance by any percipient management witnesses except for supervisor Martinez, whose comments concerning the dischargees' work performance were generalized and not supportive of any specific deficiencies and; the same four employees were discharged after only three days of work under the new picking system, a system that was undergoing continual change, without any warning to them as to any deficiency in their work performance. Accordingly, we conclude that by discharging the four employees Respondent violated section 1153(a) of the Act.

#### ORDER

Pursuant to California Labor Code section 1160.3, the Agricultural Labor Relations Board (Board) hereby orders that the Respondent, Mushroom Farms, Inc., its officers, agents, successors, and assigns shall:

8 ALRB No. 38

#### 1. Cease and desist from:

- (a) Discharging, laying-off or otherwise discriminating against any agricultural employee for engaging in any concerted activity for mutual aid or protection.
- (b) In any like or related manner interfering with, restraining, or coercing any agricultural employee(s) in the exercise of the rights guaranteed them by Labor Code section 1152.
- 2. Take the following affirmative actions which are deemed necessary to effectuate the policies of the Act:
- (a) Offer Florentine Jaurequi, Catarino Castaneda,

  Manuel Bolanos, and Pedro Monreal full and immediate reinstatement to their

  former or equivalent employment without prejudice to their seniority or other

  employment rights or privileges.
- (b) Make whole the above-named employees for all losses of pay and other economic losses they have suffered as a result of their discharge by Respondent, reimbursement to be made according to the formula stated in <u>J & L</u> <u>Farms</u> (Aug. 12, 1980) 6 ALRB No. 43, plus interest thereon at a rate of seven percent per annum.
- (c) Preserve and, upon request, make available to this Board or its agents, for examination, photocopying and otherwise copying, all payroll records, social security payment records, time cards, personnel records and reports, and all other records relevant and necessary to a determination by the Regional Director, of the back-pay period and the amount of back pay due under the terms of this Order.
  - (d) Sign the Notice to Agricultural Employees

attached hereto and, after its translation by a Board agent into appropriate languages, reproduce sufficient copies in each language for the purposes set forth hereinafter.

- (e) Post copies of the attached Notice, in all appropriate languages, for 60 days in conspicuous places on its property, the period and place(s) of posting to be determined by the Regional Director, and exercise due care to replace any copy or copies of the Notice which may be altered, defaced, covered, or removed.
- (f) Mail copies of the attached Notice, in all appropriate languages, within 30 days after the date of issuance of this Order, to all employees employed by Respondent at any time during the period beginning March 8, 1980, and ending on the date of the mailing of said Notice.
- (g) Arrange for a representative of Respondent or a Board agent to distribute and read the attached Notice, in all appropriate languages, to its employees on company time and property at times and places to be determined by the Regional Director. Following the reading, the Board agent shall be given the opportunity, outside the presence of supervisors and management, to answer any questions the employees may have concerning the Notice or employees' rights under the Act. The Regional Director shall determine a reasonable rate of compensation to be paid by Respondent to all nonhourly wage employees in order to compensate them for time lost at this reading and during the question-and-answer period.
- (h) Notify the Regional Director in writing, within 30 days after the date of issuance of this Order, of the steps

Respondent has taken to comply therewith, and continue to report periodically thereafter, at the Regional Director's request, until full compliance is achieved.

Dated: May 21, 1982

HERBERT A. PERRY, Acting Chairman

JOHN P. McCARTHY, Member

ALFRED H. SONG, Member

#### NOTICE TO AGRICULTURAL EMPLOYEES

After a hearing in which each side presented evidence, the Agricultural Labor Relations Board has found that we violated the Agricultural Labor Relations Act by discriminating against, interfering with, restraining, and coercing employees in the exercise of the rights guaranteed them by section 1152 of the Agricultural Labor Relations Act. We have been ordered to notify you that we will respect your rights in the future. We are advising each of you that we will do what the Board has ordered, and also tell you that:

The Agricultural Labor Relations Act is a law that gives all farmworkers these rights:

- 1. To organize themselves;
- 2. To form, join, or help unions;
- 3. To vote in a secret ballot election to decide whether you want a union to represent you;
- 4. To bargain with your employer about your wages and working conditions through a union chosen by a majority of the employees and certified by the Board;
- 5. To act together with other workers to help and protect one another; and
- 6. To decide not to do any of these things.

Because this is true, we promise that:

WE WILL NOT do anything in the future that forces you to do, or stops you from doing, any of the things listed above.

Especially:

WE WILL NOT discharge, lay off, or otherwise discriminate against any employee in regard to his or her employment because he or she has joined one or more other employees in order to seek changes in their working conditions, or joined together for mutual aid or protection.

WE WILL OFFER to reinstate Florentine Jaurequi, Catarino Castaneda, Manuel Bolanos, and Pedro Monreal in their previous positions, or in substantially equivalent jobs, without loss of seniority or other rights or privileges, and we will reimburse them for all losses of pay and other losses they incurred because we discharged them, plus interest at seven percent per annum.

Dated:			MUSHROOMS	FARMS,	INC.
	BY:				
	_	(Representative)			(Title)

If you have any questions about your rights as farmworkers or about this Notice, you may contact any office of the Agricultural Labor Relations Board. One office is located at 112 Boronda Road, Salinas, California 93907. The telephone number is (408) 443-3160

This is an official Notice of the Agricultural Labor Relations Board, an Agency of the State of California.

DO NOT REMOVE OR MUTILATE

#### CASE SUMMARY

Mushroom Farms, Inc.

8 ALRB No. 38 Case No. 80-CE-13-SAL

#### ALO DECISION

The ALO found that Respondent had discharged four employees for engaging in protected concerted activity in violation of section 1153(a) of the Act and not, as Respondent had contended, for allegedly poor work performance.

The four employees had complained to Respondent's farm manager about certain problems they felt they were experiencing with their immediate supervisor. At the same time, they proposed a different method of picking mushrooms, suggesting that adoption thereof might alleviate some of the aforementioned problems. Respondent agreed to adopt the proposed system and effectuated it on March 5. The four employees were discharged just three days later, allegedly for poor work performance and unsatisfactory attitude.

The timing of the discharges in relation to the employees having made known to Respondent their complaints about their terms and conditions of employment rendered Respondent's subsequent actions suspect. In addition, however, the ALO determined that Respondent's labor consultant, while admitting that he paid particular attention to the work performance of only the four affected employees immediately prior to their discharge, could not testify as to any specific examples of poor work performance. Moreover, the consultant admitted that his perception of the workers' performance was based not on his first hand observations but rather on what he had heard about them from the same supervisor about whom the employees had complained.

The ALO concluded that Respondent's proffered business justification defense for the discharges was pretextual and that Respondent's primary motivation was to retaliate against the employees because they had complained about their working conditions.

#### BOARD DECISION

The Board affirmed the findings and conclusions of the ALO and adopted her recommended Order that Respondent, inter alia, reinstate the four employees named in the complaint and make them whole for all losses of pay and other economic losses they may have suffered as a result of their wrongful discharge for having engaged in protected concerted activity.

## STATE OF CALIFORNIA 1 BEFORE THE 2 AGRICULTURAL LABOR RELATIONS BOARD 3 4 5 MUSHROOM FARMS, INC. 6 Respondent 7 and 80-CE-13-SAL Case No. 8 FLORENTINO JAUREGUI 9 Charging Party 10 11 12 APPEARANCES: 13 14 Norman K. Sato and Arocoles Aguilar of Salinas, for the General Counsel 15 James D. Schwefel, Jr., of 16 Noland, Hamerly, Etienne & Hoss, Salinas, for the Respondent 17 18 DECISION 19 STATEMENT OF THE CASE 20 Ruth Friedman, Administrative Law Officer: This case was 21

Ruth Friedman, Administrative Law Officer: This case was heard before me in Salinas, California, on August 26, 27, 28 and September 23 and 24, 1980. The Complaint, issued on April 29, 1980, charged the Respondent with violation of Sections 1153 (a) and 1153(c) of the Act. The charge and complaint were each duly served upon Respondent.

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All parties were given a full opportunity to participate in the hearing, and after the close of the hearing the General Counsel and Respondent filed post-hearing briefs.

Upon the entire record, including my observation of the demeanor of the witnesses, and after consideration of briefs filed by the parties, I make the following:

## FINDINGS OF FACT

## I. Jurisdiction

Mushroom Farms, Inc., hereinafter called Respondent or the Company, is a corporation engaged in agriculture in Monterey County, California, and is an agricultural employer within the meaning of Labor Code §1140.4(c).

## II. The Alleged Unfair Labor Practice

Respondent is alleged to have violated §51153(a) and 1153 (c) of the Act by discharging employees Florentine Jauregui, Catarino Castaneda, Manuel Bolanos and Pedro Monreal because of their participation in protected concerted activities. In its Answer, Respondent denies any violation of the Act.

#### III. Respondent's Operation

Respondent grows, packs, and ships fresh mushrooms in Watsonville, California. It also promotes the sale and use of mushroom fertilizer by a related company. The sole shareholders, Vartkes Miroyan and Robert Moore, put the Company in operation in November, 1978. Peter Miroyan, son of one of the owners, is the manager and supervises all day-to-day operations. He is assisted by George Carapiet, a grower consultant with extensive experience

in the mushroom business.

## IV. Events Leading To The Discharge

Florentine Jauregui, the Charging Party, worked for the Company as a mushroom picker from June 9, 1979, until his discharge on March 8, 1980, Pedro Monreal began work as a mushroom picker in November or December, 1978; Catarino Castaneda in May, 1979; and Manuel Bolanos in July or August, 1979, All worked continually until their discharge on March 8, 1980,

The picking crew, which consisted of about 25 employees, was supervised by foreman Ruperto Martinez. The foreman, who was first employed in June, 1979, had been recruited by the owner, Vartkes Miroyan, to replace another foreman who had proved unable to maintain authority and control over the picking crew. The foreman generally spends all his working time in the growing rooms directly supervising the picking of the mushrooms. At the time of the events charged in the complaint, the crew included the foreman's two sons, several family friends and, on occasion, his nephews.

During the latter part of 1979, members of the picking crew became unhappy with the manner in which the foreman was treating them. They felt that the foreman was abusing them by calling them "animals" and "pigs" and that he showed favoritism to his sons. One day after work, an informal meeting of members of the picking crew, excluding the foreman's sons, was called at a grocery

There is a conflict in the record on the starting dates for Bonalos" and Monreal.

store at Las Lomas near Watsonville to discuss their grievances against the foreman. At the meeting, one of the employees expressed the sentiment that if the foreman did not treat the workers better, he would rather go back to Mexico than continue. The employees resolved to express their complaints to the manager, Peter Miroyan, but nothing immediately came of this resolution.

Subsequently, in perhaps September or October, 1979, the entire crew gathered for a Company-sponsored slide presentation on how to pick mushrooms. Members of the crew used the occasion to raise with the manager their grievances against the foreman. Em-11 ployees complained that the foreman scolded them for bad work that 12 other employees did, did not allow employees to work on days they 12 were only a minute late and showed favoritism to his relatives. 14 Pedro Monreal and two other employees proposed a new picking system where employees would pick rows of mushrooms marked with their employee number. The manager urged the employees to attempt to work out their problems with the foreman and if this failed, to cope to his office to discuss the problems with him.

On February 25, 1980, at lunch time, employees Castaneda and Monreal asked Pete Miroyan, the manager, to talk to them after work, and he agreed. After work, the manager came to the lunch room where most of the crew was gathered. The manager declined to meet with the whole group as requested; he suggested that he and the two employees meet in his office as he thought that would be more productive. Castaneda and Monreal asked that two others be permitted to join the meeting. The manager agreed and Manual Bolanos

and Florentine Jauregui joined the group. $^{2/}$ 

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At the February 25 meeting the four employees, through an interpreter, complained that the foreman was not treating the crew fairly in several crucial respects. First, they complained that the foreman's sons were given first opportunity to pick the first breaks, when there are more and larger mushrooms to a tray. Since workers are paid on a piece-work rate by the box, with a minimum guaranteed hourly wage, pickers can nick more boxes in a shorter time, and hence earn more, when the mushrooms are larger and more plentiful. Second, they complained that part-time pickers, who are the foreman's nephews, only work on days where there are a lot of mushrooms and they also are allowed to pick new houses before the rest of the crew. Third, they complained that the foreman regularly speaks to them abusively, and fourth, that sometimes piecework earnings are not calculated accurately? a man picks 20 boxes and gets punched for 19. As a solution to the problem of favoritism and the pro-

As a solution to the problem of favoritism and the problem of the whole crew being abused for the poor quality of work of a few, the four proposed that the Company adopt an assigned row system of picking.

There is some question as to whether the four workers were appointed by the crew to represent it or whether they appointed themselves. I find that the four were appointed, if in formally, since if the four were not representative, it is doubtful that the entire crew would remain both on February 25 and February 28 to hear the results of the meeting. Since the four were complaining about conditions that would affect the whole group, even individual complaints would constitute concerted activity. Hugh H. Wilson Corporation v, N.L.R.B., 414 F.2d 1345 (3rd Cir. 1969). Hence the mariner in which the four were chosen is irrelevant.

Under the picking system then in effect (the "old system"), employees entered one of the 16 picking rooms and started picking trays in the next available row, as directed by the picking foreman. Each house had 24 rows; two employees worked the trays on each row until the mushrooms had been picked. Employees moved from tray to tray and row to row until the whole room had been picked. Then everyone moved to the next room to begin picking there.

Under the system proposed by the four employees (the "new system" or "assigned row system"), each row would be numbered and the employee would be assigned to pick the row corresponding to his employee number. Each time the employee entered a new room, he would start picking his assigned row, which would remain the same for each break (harvest) in the mushrooms. Assuming that the mush' rooms in each house were evenly distributed, each employee would have an equal chance at the highest quality mushrooms and each employee would literally harvest the consequences of his previous work, since he would bear the responsibility of an inferior break caused by "dirty picking" in the previous break. Under an assigned row system, management could check the quality of the picking of each employee by checking his assigned trays.

The manager agreed to investigate the complaints that the foreman was unfair and discuss the possibility of instigating the assigned row picking system with his father, the owner.

Three days later, on February 28, the manager called a meeting of employees Jauregui, Monreal, Castaneda and Bolanos along with Vartkes Miroyan, the owner, Ruperto Martinez, the picking

foreman, an interpreter, and George Carapiet, the grower consultant who oversees and troubleshoots the production process.

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The major part of the February 28 meeting concerned the employees' request that the Company adopt the assigned row system of picking. The manager favored the system because it provided accountability of the pickers' work. The owner, Vartkes Miroyan, was skeptical and raised questions about the actual operation of the assigned row system. If the system were followed strictly, each employee would have the same number of trays assigned and each would pick the same number of boxes of mushrooms. Faster pickers would finish sooner than slower ones. This arrangement would not be satisfactory because all mushrooms must be picked the day they are ready and one room must be completed before picking begins in the next one so it can be watered and otherwise prepared for the 15 next mushroom break. This means that the faster pickers, when they finish their assigned rows, must pick the rows of slower employees and employees who are absent. $\frac{3}{}$  Thus, the assigned row system is said to require the "cooperation" of the faster pickers, who must follow the direction of the foreman to assist slower pickers in finishing their rows, without resorting to "dirty picking" which would jeopardize subsequent breaks. The owner said he was willing to try the new system if it really was desired by all the workers and they agreed to cooperate. The four employees stated that the system was desired by all the workers and they would cooperate. Management did

 $<sup>\</sup>underline{3}$ /Since mushrooms are picked every dav and employees work six days a week, one seventh of the employees are absent each day.

not consult the picking foreman prior to the February 28 meeting as to his opinion about instituting a new picking system. At the meeting the picking foreman stated he was opposed to the new system.  $^{4/}$  He said that he did not think that the majority of the employees wanted the assigned row system and he was not inclined to go along with it. Nonetheless, management agreed to institute the new system on a trial basis.

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According to the Miroyans, the decision was based almost exclusively on the assurances of the four employees that the majority of the workers wanted the new system and would cooperate. The foreman reluctantly agreed after higher management had decided, At the meeting, management dealt briefly with the employees' complaints about the foreman. Based on his investigation, the manager found the complaints that piece-work were being calculated inaccurately to be unjustified and found that the foreman's sons were not being favored in their opportunity to earn money. 5/

<sup>4/</sup>At the time of the hearing, the assigned row system was still in operation and the picking foreman still did not like it, He testified that presently he is having the same problems that he had when the system began, the problems that led to the discharge of these four employees, and he had recently disciplined workers for failing to cooperate with the system. See, infra.

<sup>5/</sup>In new beds of mushrooms, some heads "break" around the borders of the trays before the first, and best break of mushrooms emerges. These border breaks must be picked carefully to prevent contamination of the trays. Since there are few mushrooms on the borders, and they must be picked carefully, the work of picking the border breaks is not especially lucrative.

At the time of the events charged in the complaint, the foreman's sons were exclusively responsible for picking the border breaks. The discharged employees had no objection to their picking the border breaks—that work was not desirable—but consistently charged that the sons were given exclusive rights not — [continued]

However, the foreman was cautioned to be fair and he promised he would be.

The meeting ended with feelings of good will all around and assurances of cooperation on all sides. When the meeting was over, the four employees and Pete Miroyan announced the new system to the picking crew who had waited after work to hear the results of the meeting. Each employee received a \$75.00 cash bonus.

The new system was instituted on March 5.6/According to the foreman and the manager, immediately following the institution of the assigned row system, the manager of the packing house complained that the quality of the picking was too low. George Carapiet, who customarily checked the quality of the work of the pickers as well as all other work relating to the production of the

<sup>5/[</sup>continued]—only to the border breaks but also to the first break, in which the mushrooms are largest and most plentiful and hence picking is the most profitable. Up through the hearing, management contends that the foreman's sons were picking border breaks and were never given exclusive rights to the first breaks—that given the large number of lugs of mushrooms nicked during the first breaks, there is no possibility that they could be picked by only a few people in the time before they spawned and were less profitable and even dangerous. All the employees equally vigorously insisted that the foreman's sons were favored in their opportunities to pick the best mushrooms.

<sup>6/</sup>Pete Miroyan testified several times that the new system started on March 5. His testimony is consistent with that of the four alleged discriminatees, and I adopt it. However, Vartkes Miroyan better part of a week," implying that the system was in effect more than three days before the workers were discharged. I believe that Pete is more likely to have the accurate memory on this point since he was in charge of and actively dealing with employee matters during this period. However, my findings of fact relating to the reason for the discharge would be the same if the new system was in effect for a week instead of three days before the four employees were discharged.

mushrooms, pointed out trays that were "dirty" to the foreman, who, by checking the assignments, ascertained that the "dirty" trays had been picked by the alleged discriminatees Jauregui, Bolanos, Castaneda and Monreal. Under questioning, the foreman testified that other employees also had "dirty trays" during the early days of the new system; however, when this was pointed out, they cleaned the dirty trays and improved. When the production problems were conveyed to Pete, he instructed the foreman to call a meeting of the crew and counsel them to cooperate. The foreman spoke to the crew but did not single out Jauregui, Bolanos, Castaneda and Monreal.

During the first days of the new system, the foreman testified that the four discriminatees abused the system. He says that he told management that when the picking was good, these four would pick fast and refuse to clean up to maximize the picking.

When the mushrooms were small, they would stall by picking slowly or spending 15 or 20 minutes at a time in the bathroom, taking advantage of the minimum hourly rate and not getting the work done,

The foreman saw this uncooperative behavior, which he testified had been going on about a month, as a challenge to his authority and told Pete Miroyan that "if those four were not willing to work and carry out the orders, that I wasn't very comfortable working and that I would stop working." The foreman said he considered the four to be troublemakers and, as those who "put their complaints at the office," he considered them the leaders in some of the problems at the Company. He said to Jauregui, the Charging Party,

"They're complaining about the packing, saying the product is coming out very bad, and that is the fault of all you workers. You are the leader, you are going to fix all the people." Jauregui, according to his testimony, refused, saying that they had asked for the assigned row system specifically so that all would not be scolded for the work of some. However, none of the workers in the crew received individual written or oral warnings about the poor quality of their work under the new system, even though previously, written warnings were issued for work considered unsatisfactory.

On March 8, a Saturday, Pete Miroyan called Jauregui,
Bolanos, Castaneda and Monreal into his office. He told the four
that they were fired and offered them their paychecks. The employees
say Pete told them they were being discharged because some
employees complained that they did not like the new system, but
they could check in thirty days to see if there was work for them.
The four then attempted to contact the remaining employees
to ascertain if they had complained to management, but were ejected
from company property. When they returned on Monday to attempt to
circulate a petition, they were prevented from entering the
Company parking lot.

## THE POSITIONS OF THE PARTIES

#### I. General Counsel

The General Counsel contends that the four employees were discharged because they registered a formal complaint about their working conditions to management. Since the employees were representing the views of other employees and the complaint implied action, the four were engaging in concerted activity. The discharge occurred so near the time of the concerted activity that one must infer that the discharges occurred because of it. This conclusion is bolstered by the hostility of the foreman to the new picking system that had been initiated by these four and the fact that the four employees were not given warnings that their work was below standard, even though written warnings had been put in their files in the past.

# II. The Company

The Company contends that it discharged the four employees not because they engaged in concerted activities by complaining to management about their working conditions, but because they could not and would not get along with their foreman and wanted him to be fired. Their refusal to cooperate with the foreman was manifest both by making meritless complaints about the foreman to higher management, including George Carapiet, the grower consultant and Peter Miroyan, the manager, and by performing their work inadequately from the date the assigned row system was instituted until their discharge a few days later. The discharge was consistent with Company practice and policy.

## A. The Open Door Policy.

The Company contends that it could not have discharged employees for complaining because it encourages open discussion, suggestions, and complaints, as proven, in this case, by the fact that it adopted the employees' suggestion that a new picking system be instituted. The grower adviser, Carapiet, solicits employee discussion virtually daily; the manager keens his door open to employees. The Company is well aware of employees' rights under the AIRA; the manager took a college course on agricultural labor relations law and the fact that the four discharged employees complained made it less likely that they would be fired. The Company's "open door" policy is written into the employee manual which is shown to and read to each employee. It says, "We welcome your suggestions, your requests, and our door is always open to you."

## B. The Legitimacy Of The Complaints.

Each of the General Counsel's employee witnesses testified that during late 1979 and early 1980, the picking foreman favored his sons over the rest of the crew by giving them access to the first break of the mushrooms where the picking was the best before the rest of the crew was allowed to enter the new houses, that he threatened to recommend to management that employees be denied the cash bonuses that all employees received from time to time at the discretion of management, and that on many occasions the foreman refused to bring them dinner, as Company policy requires, when they worked past 5:00 p.m. Each of the Company's management witnesses testified that only the foreman's sons picked

the border breaks, but the whole crew did pick and was needed to pick the first breaks of the mushrooms, that the foreman did not determine when bonuses would be distributed and he was unlikely to want to discourage them because he and his sons received bonuses as well as the rest of the crew, and Company records show that food was purchased when the crew worked after 5:00. The Company contends that since its testimony is true, that the employees made up these complaints solely to make the foreman look bad in the eyes of management and make management get rid of him. Thus, according to the Company, the employees' complaints were not motivated by legitimate concerns about their working conditions, and therefore are not protected.

C. The Prior Disciplinary Warnings.

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The employee manual provides that written warning slips be placed in an employee's file if he is not performing his tasks satisfactorily. After three warning slips are placed in an employee's file, the employee is subject to immediate layoff without further notice. Each of the four employees had at least three warning slips: Jauregui had four warnings for being absent without notifying his supervisor; Castaneda had seven warnings for being absent without notifying his supervisor; Bolanos had three warnings, one for not picking cleanly, one for dropping mushrooms on the ground, and one, for which he was suspended, for not using a

<sup>7/</sup>The four discharged employees also complained that the foreman was" not properly crediting them for each of the boxes picked. On this subject, the employees had suspicions rather than hard evidence, and so the conflict between the management and employee versions was not as pronounced as in the other three items.

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stepladder as required; Monreal was warned for leaving mushrooms that should have been picked and was suspended twice for not filling up baskets, and not reporting to work. Therefore, the Company contends it was entitled to terminate them at will.

## D. The Foreman's Offer To Resign.

The Company gives as a business reason for firing the employees that the foreman stated he could not get along with them and offered to resign. The Company was satisfied with the work of the foreman and did not want him to resign. They were especially concerned about maintaining the foreman's authority because the previous foreman had had to be removed when he could no longer control the picking crew. Therefore, according to the Company, the employees were fired so that the foreman could stay.

## ANALYSIS AND CONCLUSIONS OF LAW

Section 1153(c) of the Act prohibits discrimination "to encourage or discourage membership in any labor organization." The General Counsel did not present any substantial evidence that the discharge of the employees was motivated to encourage or discourage membership in any labor organization, and so that charge will be dismissed.

Section  $1152^{8/}$  of the Act is designed to guarantee

# 8/Section 1152 states:

Employees shall have the right to selforganization, to form, join, or assist labor organizations, to bargain collectively through representatives of their own choosing, and to engage in other concerted activities for the purpose of collective bargaining or other mutual aid or -- [cont.]

employees the fundamental right to present grievances to their employer to secure better terms and conditions of employment. Employees have a legitimate interest in acting concertedly to make their views known to management without being discharged for so acting. <u>Jack Brothers & McBurney</u>, <u>Inc.</u>, 6 ALRB No. 12 (1980), review den., Ct.App. 4th Dist., Div. 1, November 13, 1980; <u>Hugh H. Wilson Corp. v. N.L.R.B.</u>, 414 F.2d 1345, 1347-50 (3rd Cir. 1969), Cert. denied, 397 U.S. 935 (1970).

The questions presented for resolution in the present case are: (1) whether Florentine Jauregui, Catarino Castaneda,

Manuel Bolanos and Pedro Monreal were involved in protected concerted activity; and (2) whether their discharges were motivated by their involvement in that activity.

## I. Concerted Activity

There is no question but that the four employees' request to meet with management and their complaints and suggestions at those meetings presented the possibility of concerted activity and, on their face, constituted concerted activity under §1152 of the Act. <u>Jack Brothers & McBurney</u>, supra. This is true regardless of Whether the employees were representing the whole crew, as I find they were, or whether they were just representing themselves.

The Employer, in its brief, proposes that the employees

<sup>8/[</sup>continued] -- protection, and shall also have the right to refrain from any or all of such activities except to the extent that such right may be affected by an agreement requiring membership in a labor organization as a condition of continued employment as authorized in subdivision (c) of Section 1153,

were not really concerned with the working conditions they complained of, but were, in effect, making up meritless complaints in an effort to discredit the foreman and have him fired. The Employer correctly notes that the NLRB holds that protests over the appointment or termination of a supervisor are protected only if the identity and capability of the supervisor significantly affect the employee's job interests. Dobbs House, 135 NLRB 885; NLRB 885; NLRB. v. Guernsey-Muskingum Electric Cooperative, Inc., 285 F.2d 8 (6th Cir. 1960); N.L.R.B. v. Phoenix Mutual Life Insurance, 167 F.2d 983 (7th Cir. 1948). The Company argues that the complaints were not true and therefore the protests were designed only to get rid of the supervisor and so were not protected.

This argument cannot stand. In the first place, it is not the objective validity of the grievances, but rather the employees' perception of their validity that determines whether concerted activities over grievances are protected. N.L.R.B. v. Guernsey-Muskingum Electric Cooperative, Inc., supra.

Based on the demeanor of the employee witnesses, that is, on their sense of conviction, their sincerity and their consistency, I believe that all of the employees believed that the foreman favored his sons in picking assignments, I also believe that

<sup>9/</sup>Dobbs House was reversed on appeal on the grounds that walking out at the height of the dinner hour was an unreasonable way for waitresses to make known their concern over the discharge of a popular supervisor. Dobbs Houses, Inc. v. N.L.R.B., 325 F.2d 531 (5th Cir. 1963). However, only the National Labor Relations Board decisions, not the court decisions reviewing them, are precedent for the ALRB. Labor Code §1148. See also Henning & Cheadle y. N.L.R.B., 522 F.2d 1050 (7th Cir. 1975).

the employees heard the foreman threaten to recommend that the foreman take away their bonuses for misbehavior. The foreman, by his own admission, had to keep after the "boys" to "behave," Since the employees had no way to control when a bonus would be awarded, it is credible that the foreman would try to influence their behavior by threats of withholding a bonus. From the point of view of the employees, it is irrelevant that the foreman himself got a bonus or that he did not himself decide on the distribution of bonuses.

On the matter of supplying meals during work after 5:00 after more than 11 hours of work, the evidence is inconclusive and the employees may well have been magnifying grievances, but that does not mean that there were no grievances or that the employees were looking to have the foreman fired rather than the problems solved.

Therefore, I find that the four employees, Jauregui, Castaneda, Monreal and Bolanos were engaging in concerted activity by complaining to management about certain alleged actions of the foreman and suggesting a new picking system,

# II. Whether Discharges Were Motivated By Concerted Activity

I find that Florentine Jauregui, Catarino Castaneda, Pedro Monreal and Manuel Bolanos were discharged because they complained to management about the foreman and suggested a new; picking system, but the connection between their grievances and their discharge was indirect. The direct reason for their discharge was that the foreman informed management that he no longer wished to work with those four. But the reason he no longer wished to work

with them was his perception that they had challenged his authority by gaining the sincere attention of management to complaints against him and succeeding in having management implement a system he openly opposed, basically without consulting him. Thus, while management may have had no intention of punishing employees for engaging in concerted activities, the discharge would not have occurred were it not for the concerted activities. The discharge certainly would have the effect of restraining the exercise of protected rights.

Had management proved that the employees were fired because of the poor quality of their work and work attitudes under the new picking system, I might have found that the discharges were justified, even if the discharge was also motivated as retaliation for concerted activities. Wright Line and Lamoureau, 251 NLRB No. 150 (1980); Mount Healthy City Board of Education v. Doyle, 429 U.S. 274 (1977) 10/1 However, I find that the four employees' work during the period between the beginning of the new system and March 8, when they were discharged, was not the reason for their discharge. In the first place, the trial period under the new system was too short for fair judgment. While it is possible that the new system merely revealed that these employees were performing substandard work all along, that is not the employer's contention. Second, there is no credible evidence that the

<sup>10/</sup> But see S. Kuramura, Inc., 3 ALRB No. 49.

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ticized for poor work during the first days of the new system. The discharged employees were not singled out for criticism, although it was Company policy and practice for the foreman to discuss inferior work with employees and then place a written grievance in the file. $\frac{11}{}$  In this case, management did not discuss its dissatisfaction with the work of the employees before they were terminated and they were certainly given no opportunity to express themselves or correct the problem. Third, the foreman testified that at the time of the hearing the assigned row system was still in effect and some employees were refusing to cooperate; they had been warned, but not discharged.

different from that of other workers. The crew as a whole was cri-

Fourth, the complaint that the workers were not picking to the best of their ability (which is the essence of the complaint that they were stalling when the mushrooms were small and nicking was unprofitable) does not apply to all of the discharged workers. Company witness George Carapiet, who is familiar with the capabilities of all of the pickers, said that during the first days of the new system, employees other than the four who were discharged had

11/The employee manual says, at Page 13:

In the event that you are not performing your tasks correctly, or to the satisfac tion of your supervisor, or the management, the matter shall be discussed with you and your supervisor and foreman. You will be given an opportunity to express yourself and be given assistance to correct the problems. After all, we want you to succeed. If you need an interpreter, we will get one for you.

dirty trays and had to repick but "they are not good period, at any given time. I know what these employees are capable of. Only one of these employees here of the four was not a good picker in my estimation. . . The other three were capable of picking where I would consider them as good pickers, if and when they want to."

This raises the question of why the fourth picker, who was slower and therefore presumably working up to his capacity, was fired. If the quality of the work was the reason for the discharge, it is peculiar that three of the fastest pickers would be discharged because of three days' substandard work, especially when the work was not substandard based on the average picker.

when the manager discharged the four employees, he did not tell them that the problem was the quality of their work but rather told them that other workers did not like the new system that these four had suggested. When he discharged them, Pete was extremely vague about the reasons, and did not even engage an interpreter, even though an interpreter was engaged in other meetings with employees. At the time of the discharge, he was vague about whether they were discharged for cause; he held open the possibility of re-employment in a month and later offered to help the four obtain unemployment benefits. At no time before the

<sup>12/</sup>I credit the testimony of Florentine Jauregui on this because of his demeanor, because it was corroborated by other employees, and also because it was indirectly corroborated by Pete Miroyan who testified that he mentioned "something about a threat." He said that after the four were discharged, he would not let their into the work areas to talk to other employees about their complaints to management or to solicit support against the discharges.

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charge was filed were the employees clearly informed that they were being fired because their work was not satisfactory or because they could not get along with the foreman. $\frac{13}{}$ 

In short, the General Counsel proved that the employees engaged in concerted activity and were shortly thereafter

13/Pete Miroyan attempted to make a record of the reasons for the discharges in a memo dated March 8, 1980, the date of the discharges that he ghost wrote to himself from the foreman. Neither the foreman or the employees saw the memos. The memos, which are substantially the same for each of the four employees, state that the Employer and the supervisor changed the prescribed method of picking to accommodate certain employee complaints:

> The net results of these changes were unsuccessful in that certain problems created by the new system could not be corrected. These problem areas could only be resolved by employee cooperation and were uncontrollable by management and the supervisor ... In short the system did not meet the requirements of management nor the satisfaction of the employees. . . .

In an attempt to accommodate the employees, and also provide regular picking each day, readjustments were made, but were unsuccessful. At this time, this employee refused to perform his duties as then prescribed by the Employer and became disruptive and insubordinate, causing a breakdown in the teamwork required . . .

These facts [were] reported to the Employer, and appeared to be in fact true and severely eroding the team work and morale of the picking crew, all to [the] detriment of both the Employer and employees. For this reason, this employee was discharged.

It is notable that as of the date of the discharge, the four employees are indirectly being blamed for the "failure" of the picking system, and that the supposed disruption and insubordination is not described or specified. It is also notable that the Employer's major business justification defense, the threatened resignation of the foreman, is not mentioned.

discharged. The Company did not prove that the discharge was motivated by a legitimate and substantial business justification. I find that Respondent's termination of the four employees violated 51153(a) of the Act.

#### THE REMEDY

Having found that Respondent engaged in certain unfair labor practices within the meaning of §1153(a) of the Act, I shall recommend that it be ordered to cease and desist therefrom and to take certain affirmative action designed to effectuate the policies of the Act.

Having found that Respondent unlawfully discharged Florentine Jauregui, Catarino Castaneda, Manuel Bolanos and Pedro Monreal, I shall recommend that Respondent be ordered to reinstate them and make each whole for any losses incurred as the result of Respondent's unlawful discriminatory action in the manner set forth in Sunnyside Nurseries, Inc., 3 ALRB No, 42 (1977).

Upon the basis of the entire record, the findings of fact, the conclusions of law and pursuant to §1160.3 of the Act, I hereby issue the following recommended:

#### ORDER

Respondent, its officers, agents, supervisors and representatives shall:

- (1) Cease and desist from:
- (a) Discharging employees for engaging in concerted activities for mutual aid or protection,
  - (b) In any like manner interfering with,

restraining or coercing employees in the exercise of rights guaranteed employees by §1152 of the Act.

- (2) Take the following affirmative action which is deemed necessary to effectuate the policies of the Act:
- (a) Offer Florentino Jauregui, Catarino Castaneda,
  Manuel Bolanos and Pedro Monreal full and immediate reinstatement to
  their former or substantially equivalent jobs without prejudice to
  their seniority or other rights and privileges and to make each of
  them whole in the manner described above in the section called
  "Remedy" for any losses suffered as a result of the terminations.
- (b) Preserve and make available to the Board or its agents, upon request, for examination and copying, all payroll records, social security payment records, time cards, personnel records and reports, and other records necessary to analyze the back pay due to the foregoing named employees.
- (c) Distribute the following Notice to Employees (to be printed in English and Spanish) to all present employees and all employees hired by Respondent within six months following initial compliance with this Decision and Order and mail a copy of said Notice to all employees employed by Respondent between March 8, 1980, and the time such Notice is mailed if they are not employed by Respondent. The Notices are to be mailed to the employees' last known address, or more current addresses if made known to Respondent.
- (d) Post the attached Notice in a prominent place at the Respondent's place of business in an area frequented by

employees and where other Notices are posted by Respondent for not less than a six-month period.

(e) Have the attached Notice read in English and Spanish on Company time to all employees by a Company representative or by a Board agent and to accord said Board agent the opportunity to answer questions which employees may have regarding the Notice and their rights under §1152 of the Act.

(f) Notify the Regional Director of the Salinas Sub-Regional Office within 20 days from receipt of a copy of this Decision and Order of steps the Respondent has taken to comply therewith, and to continue reporting periodically thereafter until full compliance is achieved.

Copies of the Notice attached hereto shall be furnished Respondent for distribution by the Regional Director for the Salinas Regional Office.

Dated: February 11, 1981

AGRICULTURAL LABOR RELATIONS BOARD

By Ruth Friedman

Ruth Friedman Administrative Law Officer

1 NOTICE TO EMPLOYEES 2 After a hearing in which each side presented evidence, the Agricultural Labor Relations Board has found that we violated the Agricultural Labor Relations Act by interfering with, restraining, 3 and coercing employees in the exercise of the rights quaranteed them by Section 1152 of the Agricultural Labor Relations Act. We have 4 been ordered to notify you that we will respect your rights in the future. We are advising each of you that we will do what the Board has ordered, and also tell you that: 6 The Agricultural Labor Relations Act is a law that gives 7 all farm workers these rights: 8 To organize themselves; (1)To form, join or help unions; (3) To bargain as a group and choose whom they want to 9 speak for them; 10 (4) To act together with other workers to try to get a contract or to help or protect one another; 11 (5) To decide not to do any of these things, 12 Because this is true, we promise that: WE WILL NOT do anything in the future that forces you to 13 do, or stops you from doing any of the things listed above. 14 WE WILL NOT discharge, lay off, or otherwise discriminate against employees with respect to their hire or tenure of employ-15 ment because of their involvement in activities of mutual aid or protection. 16 17 WE WILL OFFER Florentine Jauregui, Catarino Castaneda, Manuel Bolanos and Pedro Monreal their old jobs back and we will pay each of them any money they lost because we discharged them. 18 19 Dated: 20 MUSHROOM FARMS, INC. 21 By \_ 22 (Title) (Representative) 23 24 THIS IS All OFFICIAL NOTICE OF THE AGRICULTURAL LABOR RELATIONS BOARD, AN AGENCY OF THE STATE OF CALIFORNIA. 25 DO NOT REMOVE OR MUTILATE

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